# Supervision Smoothies: Blending up Success for Supervisors and Students

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### **Learning Objectives**



At the end of this session participants will:

- 1. Be able to identify 4 key factors that make mentoring in the student experience successful for supervisors and students.
- 2. Be able to describe at least 3 attributes of an environment that supports a positive fieldwork experience for students and supervisors.
- 3. Define a 4-step model for managing conflict with the student learning experience.
- 4. Have engaged in discussion with fellow workshop participants regarding strategies for successful student supervision.

## Why Smoothies?



- Current!
- Emphasis on healthy, "smooth" experiences for students and supervisors!
- Takes many ingredients and lots of work to make this happen and look simple!

### Today's Menu: Serving up 4 Smoothies!

- 1. "What are we Doing and why are we Doing it? Smoothie" (a.k.a. as the Organizational Management Smoothie)
- 2. "I have no idea what I am doing and how I am supposed to do it while carrying a full caseload smoothie" (a.k.a. the Student Supervisor Training Smoothie)
- 3. "Throw in the towel, become passive/aggressive, dig in your heels, and/or ignore what Is going on Smoothie" (a.k.a. the Conflict Management Smoothie)
- 4. "I'm great! We're great! Wait are we really great? Smoothie" (a.k.a. the Student Experience Smoothie)



# Key Factors that Make Supervising/Mentoring Work

- A clear agreed set of objectives.
- Communication and Training.
- Matching of supervisors/mentors and mentees.
- Evaluation and review of the program.
- Reciprocity in the relationship
- Dedication to the process



# LET'S BLEND!

# Smoothie #1: "What are we Doing and why are we Doing it" (aka the Organizational Management Smoothie)

Ingredients to include:
Program evaluations
Policies and procedures
"Environmental Impact"



# LET'S BLEND!

Smoothie #2: "I have no idea what I am doing and how I am supposed to do it while carrying a full caseload Smoothie" (aka the Student

Supervisor Training Smoothie)

Ingredients to include:

Identifying supervisors and their needs Formal and informal training programs Feedback and supervisory support



- 1. Prepare to address the conflict situation
- 2. Set the Stage for addressing the conflict situation
- 3. Go over the Past
- 4. Look toward the Future



# LET'S BLEND!

Smoothie #3: "Throw in the towel, become passive/aggressive, dig in your heels and/or ignore what is going on Smoothie" (aka the Conflict Management Smoothie)

Ingredients to include:
Conflict management training
Adoption of conflict management
model by entire team



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### Resources

- Kimberly McNally MN, RN
  - Principal, McNally & Associates, Executive
     Coaching and Consulting (ph. 206-547-3133),
     www.mcnally-assoc.com