

## **Study abroad program- Semester A - 2012**

### **Clinical Studies in Nursing –Community - 24.9.12-4.10.12**

Dalit Wilhelm- The Clinical Academic Unit- Nursing Department, Haifa University

**Time: days of study in the hospital wards – Monday, Tuesday, Wednesday**

Credits (ECTS): 1

#### **Location:**

1. Community clinics Clalit community services. Dates: **24.9.12 – 4.10.12**
2. Ministry of Health clinics - Haifa district, ministry of health services – Haifa. Date: **9.10.12 - 17.10.12**

#### **Outcomes:**

##### The student:

1. Familiarize oneself with the services in Israel
2. Characterize and understand the activities of the nurse and her partners who collaborate and cooperate to provide services in the community
3. Characterize the course of disease
4. Characterize the strategies used in health promotion
5. Defined health related problems and potential ethical dilemmas
6. Characterize different patient populations, their health needs, and special health services

Monday 24.9.12	Thursday 27.9.12	Friday 28.9.12
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<p><b>8:00-10:00</b> Gathering in Julius Bourgr clinic. Opening - an introduction Orientation Presentation of the work of the clinic</p> <p><b>10:00-16:00</b> Dividing the 6 students in to 2 groups of 3 students each. On group is staying in Julius Bourgr clinic and one group is going (with the mentor) to kiryat Eliahu clinic</p> <p><u>Contact Person:</u> Julius Bourgr – Mali Aptov kiryat Eliahu – Larisa Buiuem</p> <p><u>Phone:</u> Mali Aptov -050-4411440 Larisa Buiuem - 054-5397567</p> <p><u>Address:</u> Julius Bourgr clinic - Habnim 7 st. in Neve Shaanan Neighborhood kiryat Eliahu clinic – El Adrisi st. in kiryat Eliezer Neighborhood</p> <p><u>Details in Hebrew:</u></p> <p style="text-align: right;">מרפאת יוליוס בורגר רחוב הבנים 7 נווה שאנן מדריכה: מלי אפטוב 050-4411440 מרפאת קריית אליהו אל אדריסי 10 קריית אליהו מדריכה: לריסה בויים 054-5397567</p>	<p><b>8:00-13:00</b> kiryat Eliahu clinic</p> <p>Julius Bourgr clinic</p> <p><b>16:00-18:00</b> Split Day Returning to the clinic in the afternoon</p>	<p><b>8:00-13:00</b> All 6 students together kiryat Eliahu clinic</p> <p>Viewing -Duty Friday</p>
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Tuesday 2.10.12	Wednesday 3.10.12	Thursday 4.10.12
<p><b>8:00-10:00</b> Unit for Continuation care in the community <b>Contact Person: Bela Hirs</b> <b>Phone:</b> 0506260312 <b>Address:</b> Yad Lbanim road, Halisa Neighborhood <b>Details in Hebrew:</b> יחידה להמשך טיפול – דרך יד לבנים 2 בלה הירש - 0506260312</p> <p><b>11:00-15:00</b> Ras clinic <b>Contact Person:</b> Makca Taksch <b>Phone:</b> 050-7494773 <b>Address:</b> Elhanan 4 st. Carmel center <b>Details in Hebrew:</b> מרפאה ר"ש מקצועית - מרכז הכרמל רחוב אלחנן 4, מרכז הכרמל מדריכה: מלכה טקאצ 050-7494773</p>	<p><b>8:00-10:00</b> Armon clinic <b>Contact Person:</b> Yehidit Egozi <b>Phone:</b> 050-6884072 <b>Address:</b> HaNeviim 18 st. Hadar <b>Details in Hebrew:</b> רח' הנביאים 18, הדר מדריכה: יהודית אגוזי 050-6884072</p> <p><b>11:00-13:00</b> Geriatric clinic- Evan Sina <b>Contact Person:</b> Pnina Katz <b>Phone:</b> 050-9225851 <b>Address:</b> Evan Sina 8 st. , Hadar <b>Details in Hebrew:</b> רח' אבן סינא 8, הדר פנינה כץ רכזת גריאטריה 050-9225851</p>	<p><b>8:00-13:00</b> Closing session in the clinics: Julius Bourgr clinic and kiryat Eliahu clinic</p>

<b>Tuesday</b> <b>9.10.12</b>	<b>Wednesday</b> <b>10.10.12</b>	<b>Thursday</b> <b>11.10.12</b>	<b>Friday</b> <b>12.10.12</b>
<p>Gathering at the Bureau expert panel on public health nursing- the role of nursing, environmental health and food, Psychological Services. <u>Contact Person:</u> Odesci Gila <u>Phone:</u> 0506243482 <u>Address:</u> Haifa district health bureau, palyam st. 15 A Haifa. <u>Details in Hebrew:</u> אודסקי גילה 0506243482 לשכת הבריאות חיפה. רח' פליים 15 א. חיפה</p>	<p>1. Observation at the family health clinic - caring for multicultural populations. 2. Visit to a hostel for Ethiopian immigrants. <u>Contact Person:</u> Lora Brownstean <u>Phone:</u> 0779616784 <u>Address:</u> Family health clinic Kiryat Yam Alon st. <u>Details in Hebrew:</u> לורה בראונשטיין 0779616784 טיפת חלב קרית ים, רח' אלון</p>	<p>1.The department of chronic illness care 2. Visit at nursing home <u>Contact Person:</u> Ilana Cohen <u>Phone:</u> 0506243070 <u>Address:</u> Haifa district health bureau, palyam st. 15 A Haifa. <u>Details in Hebrew:</u> אילנה כהן 0506243070 לשכת הבריאות חיפה. רח' פליים 15 א. חיפה</p>	<p>Observation at the family health clinic that specialized in caring for multicultural populations.  <u>Contact Person:</u> Notification on the clinic location will be near the beginning of the program</p>

Monday 15.10.12	Tuesday 16.10.12	Wednesday 17.10.12
<p><b>Visit at Rambam AIDS clinic: observation in the clinic</b> <b>Contact Person:</b> Odesci Gila <b>Phone:</b> 0506243482 <b>Address:</b> Rambam AIDS clinic <b>Details in Hebrew:</b> אודסקי גילה 0506243482 בית חולים רמב"ם. מרפאת חוץ. אימונולוגיה</p>	<p><b>Visit at Epidemiological clinic.</b> <b>Contact Person:</b> Dina Nunberg <b>Phone:</b> 0506243029 <b>Address:</b> Haifa district health bureau, palyam st. 15 A Haifa. <b>Details in Hebrew:</b> דינה נונברג 0506243029 לשכת הבריאות חיפה. רח' פליים 15</p>	<p><b>Mental illness in public health.</b> <b>Visit the hostel for the mentally ill, and the factory for mental illness rehabilitation.</b> <b>Contact Person:</b> Michal Kahalani <b>Phone:</b> 0506242534 <b>Address:</b> Haifa district health bureau, palyam st. 15 A <b>Details in Hebrew:</b> מיכל קהלני 0506242534 לשכת הבריאות חיפה. רח' פליים 15 א. חיפה</p>

**Methodology:**

- Observations - guided and open (Guided – see Instruction in learning activities below )
- Interviews of professionals (see Instruction in learning activities below )
- Discussions
- Learning activities
- Reflection
- E-learning
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**Evaluation:**

The Clinical experience in the community is observational in its essence and the assessment of the learning will be based on the learning outcomes from the observations.

- Mandatory attendance
- Reports – 45%
- Reflection – 45%
- Final presentation (group) – 10%

### **Learning tasks:**

- 1. Report on health services:** Write a report (2-3 pages) on each service visited according to the following instructions:
  - Name of the service
  - A brief description of the service objectives and its activities
  - Discussion of match between the needs of patients or population and the service provided
  - Describe the activities of each service designed to promote health and disease prevention and explain each briefly
  - Your impression of the service provided
  - Write conclusions linking your personal impressions and cited literature syllabus bibliography list
- 2. Reflection:** Write a reflective journal of your learning experience. You can select guidelines on reflection from the examples on the website of the course. There are many guideline options and can you use more than one.
- 3. Final presentation (group):**
  - Review your reports on the services that you visited and make some general conclusions.
  - Compare the services you saw in Israel to those you know in Norway.
  - Briefly present the comparisons that you made.
  - Briefly present your conclusions and personal impressions.

### **Learning activities:**

**Observation:** Instruction for guided observation

- 1. Observation on professional activity**
  - Choose a professional service worker (nurse, social worker, doctor, etc.) and get their approval to view the various activities they perform.
  - View at the performances and note:
    1. What kind of **interactions** they are involved with
    2. What kind of **decision making** they are dealing with
    3. How they are **coping with conflicts**
    4. How they are **cooperating with their collages**

## II. Observation on Health Care Environments

- Check the following components environment the service:
  1. **Physical accessibility**
  2. **User-friendliness**
  3. **Hospitality**
  4. **Formality**
  5. **Communication barriers**
  6. **Aesthetic**
  7. **Atmosphere**
- How does these components affect:
  1. **Activities of professionals**
  2. **Service delivery**
  3. **Quality of Service**
  4. **Professional interactions**
  5. **Satisfaction of clients and service recipients**

Interviews of professionals: Leading questions in an interview (These are examples of questions. You can choose the most relevant questions)

- What are the main objectives of the service / your professional activities?
- What does the service offer?
- What advantages does the service provide?
- What disadvantages can be found in the service?
- How do providers of the service check the satisfaction of service recipients?
- Bring an example of a success story of service.
- Which challenges do you face?
- What would you like to happen to the service in 5 years from now?
- What activities are included in the service and what activities does the service conduct to monitor and evaluate itself?
- What is success regarding service provision to you?
- What are the differences between addressing service goals and what you can provide as a nurse?
- What characterizes the population receiving the service?
- What do you think are the needs of the population, and how does the service address these needs?
- How does the service recognize the needs of the population?
- What aspects of the service do you like?

- What would you do differently in your service?
- How does the service consider the context of the community?
- What community partnerships are included in providing the service?
- What's being done in the service to get the cooperation of the population?
- How the service deals with the lack of cooperation of the population or individuals in it?
- What is the vision of the service?
- What is the mission of the service?
- What activities and strategies are designed to prevent disease? Which are designed to address health promotion?
- How does the service relate to the various cultures in the population?

### **Bibliography**

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